

The logo for Anthem Music School, featuring the words "ANTHEM MUSIC SCHOOL" in white, uppercase, sans-serif font, stacked vertically inside a solid black square.

ANTHEM MUSIC SCHOOL

Terms and Conditions for the Anthem Music School

Please read for your own peace of mind! T's & C's are also stipulated on the sign up form.

Payments

- We aim to deliver 48 lessons per year (36 lessons for Mini Musicians) of which the total annual fee will be split into 12 equal consecutive monthly instalments.
- Payment for lessons will always need to be taken in advance by credit/debit card on the 1st of the month. Details for this will be given to you via invoice emailed to you before the classes start.

Missed Lessons and Cancellations

- For missed lessons due to illness or any other reason, we will require 48 hours notice direct to Anthem Tuition in order to try and reschedule the lesson (no refunds will be available). For those having shared group lessons, we will do our best to provide a catch up alternative subject to availability. Please use the student portal to cancel your attendance.
- For Mini Musicians/Intro to Music unfortunately we cannot reschedule any missed lessons and no refunds will be given for unattended classes.
- Late cancellations on the day of your lesson will have to be charged for.
- You will not be charged for lessons cancelled by the music teacher.
- Should you want to stop instrumental/vocal lessons, 4 weeks notice direct to Anthem Tuition (not the teacher) will be required. Lessons will still be payable up until this point. Anthem Tuition will inform you of any final payments to be made, or will refund you any overpayments due.

Arrival and Departure of students

- Please arrive on time and also make arrangements to return to pick up students punctually. This enables us to make sure other classes are not interrupted.
- Parents/Guardians are asked to wait outside the classroom during lessons and not interrupt lessons if possible, this is important to help concentration especially for new students.

General Terms

- Please keep us informed of any changes in contact details, any changes in mobile number or address are essential especially for emergencies, it is important for you to have an answerphone on your telephone number to avoid disappointment as there may be occasional last minute changes to lessons due to unforeseen circumstances.
- Students may not cause harm or damage to equipment on the premises or walk around the building into any other areas without permission from the teacher.
- Anthem Tuition Ltd. reserves the right to terminate lessons indefinitely due to consistent absenteeism, lack of progress, bad behaviour and any reason relating the progress of other students or any other reasonable cause. Verbal abuse from parents/students will always result in instant termination of lessons without refund.
- Please contact the teachers via Anthem's 24 hour answerphone (07580 761238) and you will receive a return call as soon as possible.

Privacy Policy

- Any personal information provided to Anthem Tuition will be “processed” (as such terms are defined in the Data Protection Act 2018) by Anthem Tuition for the purposes of administration, research, the provision of teaching services, the organisation of performances and for the administration of Anthem Tuition’s statutory obligations under legislation relating to children. Anthem Tuition will not disclosed this information to third parties for marketing purposes. Anthem Tuition itself may use this information to provide marketing information about Anthem Tuition. If the Parent/Guardian does not wish to receive marketing information from Anthem Tuition he/she should notify Anthem Tuition in writing.
- By submitting an application form to Anthem Tuition the Parent/Guardian/Student agrees to consent to the use of such Personal Data for the above purposes.