



## Terms and Conditions

### Payments

- Payment for lessons will always need to be taken in advance and you will be invoiced accordingly. Please fill out your credit card details on the sign up form where you will have the option to take advantage of our easiest payment method by opting in for auto payments.

### Missed Lessons and Cancellations

- **Anthem Music Schools** – Individual Lessons - For missed lessons due to illness or any other reason, we will require 48 hours notice in order to try and reschedule the lesson (no refunds will be available).

For those having shared group lessons, we will do our best to provide a catch up alternative but hope you understand this might not always be possible due to whether there is another suitable class to join in on.

- **High Schools & Primary Schools** – Individual Lessons - For missed lessons due to illness or any other reason, we will require 48 hours notice in order to try and reschedule the lesson (no refunds will be available).

For those having shared group lessons, we are not currently able to offer catch up lessons.

- Late cancellations on the day of your lesson will have to be charged for.
- You will not be charged for lessons cancelled by the music teacher.
- Should you want to stop instrumental/vocal lessons, 6 weeks (a half term) notice direct to Anthem Tuition (not the teacher) will be required. Lessons will still be payable up until this point.

### Arrival and Departure of students

- **High Schools & Primary Schools** – Please check the rota and attend your lesson on time.
- **For Anthem Music Schools** – Please arrive on time and also make arrangements to return and pick up students punctually. This is important to ensure the smooth running of the timetable.
- If remaining in the building, Parents/Guardians are asked to wait outside the classroom during lessons and not interrupt the class, this is important to help concentration especially for new students.

## **General Terms**

- Please keep us informed of any changes in contact details, any changes in mobile number or address are essential especially for emergencies, it is important for you to have an answerphone on your telephone number to avoid disappointment as there may be occasional last minute changes to lessons due to unforeseen circumstances.
- Students may not cause harm or damage to equipment on the premises or walk around the building into any other areas without permission from the teacher.
- Anthem Tuition Ltd. reserves the right to terminate lessons indefinitely due to consistent absenteeism, lack of progress, bad behaviour and any reason relating the progress of other students or any other reasonable cause. Verbal abuse from parents/students will always result in instant termination of lessons without refund.

## **Informed Consent and Acknowledgement**

I hereby give my approval for my child's/own participation in any and all activities prepared by Anthem Tuition Ltd. In exchange for the acceptance of said student's candidacy by Anthem Tuition Ltd., I assume all risk and hazards incidental to the conduct of the activities, and release, absolve and hold harmless Anthem Tuition Ltd. and all its respective teachers, and representatives from any and all liability for injuries to said student arising out of traveling to, participating in, or returning from selected music lessons.

In case of injury to said student, I hereby waive all claims against Anthem Tuition Ltd. including all coaches and affiliates, all participants, sponsoring agencies, advertisers, and, if applicable, owners and lessors of premises used to conduct the event.